City of York Council	Committee Minutes
MEETING	DECISION SESSION - CABINET MEMBER FOR HEALTH, HOUSING AND ADULT SOCIAL SERVICES
DATE	28 JUNE 2011

#### 1. DECLARATIONS OF INTERESTS

The Cabinet Member was invited to declare at this point in the meeting any personal or prejudicial interest they might have in the business on the agenda. She declared she had none.

COUNCILLOR SIMPSON-LAING

### 2. MINUTES

PRESENT

RESOLVED: That the minutes of the last Decision Session of the Executive Member for Health and Adult Social Services, held on 3 February 2011, be approved and signed as a correct record.

## 3. PUBLIC PARTICIPATION

It was reported that there had been no registrations to speak at the meeting.

#### 4. DEVELOPING LOCAL OFFERS / SERVICE STANDARDS

The Cabinet Member considered a report that provided background information regarding the regulatory requirements of the Tenant Service Authority and informed her of the development, with customers, of 11 local offers/service standards for Housing Services for the following areas:

- Resident involvement
- Customer service
- Day to day repairs
- Gas servicing
- Planned maintenance
- Tenant's Choice modernisation
- Estate management
- Anti-social behaviour
- Rent collection

- New homes
- Value for money

Officers gave an update and confirmed that all social housing providers were required by the Tenant Services Authority to set out their service standards by 1<sup>st</sup> April 2011. Officers confirmed the delay in presenting this report was due to the purdah period. Officers confirmed they had been involved in an extensive tenant and staff consultation process which commenced in November 2010.

The Cabinet Member thanked officers for the report and commended them on the thorough consultation process. She also noted the input from the Residents Association. The Cabinet Member requested that officers monitor the satisfactory levels as she was hopeful that the results of this new process would allow these levels to rise.

- RESOLVED:(i) That option 1 as set out in paragraph 24 of the report, to agree the attached service standards, be approved.
  - (ii) That further updates on the satisfactory levels be reported to the Cabinet Member.

REASON To ensure that the Council complies with its statutory responsibility to develop service standards with its customers.

#### 5. PRIVATE SECTOR ASSISTANCE POLICY

The Cabinet Member considered a report that outlined the proposed new Private Sector Assistance policy to enable the authority to deliver an effective assistance programme within the current financial spending limits.

The Cabinet Member commended officers on the report and suggested they inform all Councillors of the new policy. She also noted that the funding cuts had come from Central Government and requested that officers work with local partners to overcome some of these issues.

Officers confirmed that they would focus on the Private Sector Assistance policy at the Housing and Public Protection Induction day for councillors on 25 July 2011.

RESOLVED: That the proposed changes to the policy be

noted and the revised private sector

assistance policy for the financial year 2011/12

be approved

REASON: So that the council can improve the health and

safety of residents who want to remain

independent in their own home. To encourage

the private sector housing stock to be maintained, reducing the carbon emissions and maximising existing housing stock.

# 6. CHANGES TO THE CITY OF YORK COUNCIL TENANCY AGREEMENT

The Cabinet Member considered a report that requested her to agree the proposed amendment to the CYC tenancy agreements (introductory tenancy and secure tenancy).

Officers gave an update and stated that there had been a recent change in legislation that required the Cabinet Member to agree the proposed amendments to ensure the tenancy agreements were legally binding.

In answer to the Cabinet Member's questions, officers confirmed that not all Local Authorities had taken the lead on revising this policy and they would be discussing the updates at the next RSL (Registered Social Landlord) meeting. The Cabinet Member congratulated officers for taking the lead on this important matter.

RESOLVED: That the changes to the tenancy agreement be

approved.

REASON: It is a legal requirement that the tenancies

granted to minors are held on trust by an independent Trustee until the minor reaches

the age of 18.

Councillor Simpson Laing, Cabinet Member [The meeting started at 4.30 pm and finished at 4.45 pm].

